



Relevant experience

2023 - present

Harlem Next
Haarlem

Freelance Scrum Master / Agile Coach

- Responsible for the company-wide Agile implementation and Scrum Master for 5 development teams.

2022 - 2023

Leaseplan
Amsterdam

Freelance (Salesforce) Business Analyst

- Implemented, analyzed and improved core business processes, and provided input for their 'NextGen Digital Architecture' implementation, which concerns Salesforce Sales- and Service Cloud.

2021 - 2022

ING
Amsterdam

Scrum Master / Business Analyst

- As a SM I improved the team's Agile maturity, coached the team on a daily basis and led the team to 'Hybrid Mode'. Also coached the stakeholders regarding Agile and the team's way of working.
- As lead BA I helped engineers coordinate and navigate the customer requirements of a data lake & data quality framework implementation and continuous development of credit risk systems.

2018 - 2021

Guidion
Amsterdam

Product Owner Data & Business / Data Analyst

- Contributed to the development and management of the new data pipeline, worked on data requirements by gathering and analyzing qualitative and quantitative data. I've also implemented the Agile Scrum WoW in the new data team and coached them frequently.
- Led the transformation from an outdated Business Intelligence architecture to a new, scalable and futureproof BI-architecture with the objective to make Guidion a datadriven company.

Product Owner / Salesforce Developer
until 06-2020

Volunteering

2022 - present

HackYourFuture
Amsterdam

Mentor

- HackYourFuture is a coding school for talented refugees and other disadvantaged groups that have limited access to education and the labor market.
- As a mentor I coach and support the students in their (Agile) software delivery projects in the role of Scrum Master and PO.

Education

2017 - 2020

Hogeschool
Inholland
Diemen

HBO Business IT & Management

- Minor: Business Intelligence.
- Bachelor diploma.

Skills and certifications

IT

- Salesforce
- Outsystems
- Servicenow
- Atlassian
- Amazon AWS
 - Redshift, S3, Glue

Product development

- Agile/Scrum
 - Incl. SAFe
- SDLC
- Business Intelligence**
 - Microsoft Power BI
 - AWS Quicksight

Relevant certifications

- PSPO I ([Scrum.org](https://www.scrum.org))
- PSM I ([Scrum.org](https://www.scrum.org))
- Banking Fundamentals
- Digital Leadership ([Growth Tribe](https://www.growthtribe.com))
- KYC/CDD Analyst